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| Content UpdatesIn this update, we are highlighting content that has been recently published. We hope that you find this relevant and informative. We look forward to your feedback and recommendations.  | Resources

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| [CET Content Catalog](https://nam06.safelinks.protection.outlook.com/?url=http%3A%2F%2Faka.ms%2Fcetcontent&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661379190%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=gd4ggo23U768uQm8EsW9LyqEWljoCsryPM0Sgsgt2Ic%3D&reserved=0)[MTC Experience Packs](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FCollection-MTC-Experience-Packs.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661379190%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=DEqBgbKl6l6mhq2TSvyPKjdxeYapS2lrewZvVAnlR48%3D&reserved=0) |

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| In this update:

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| [MTC Experience Packs](%22%20%5Cl%20%22_Industry_Experience_Packs) | [New content](%22%20%5Cl%20%22_Discover_new_content) |

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| NEW: Financial Services Experience Pack

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| The MTC Experience Pack program is expanding with a new pack full of demos and stories for **Financial Services**. All content is available in the Customer Engagement Content Catalog - [https://aka.ms/mtc/ep/financialservices](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Faka.ms%2Fmtc%2Fep%2Ffinancialservices&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661379190%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=KlcMmcRl6YXu7yo2c4eAPC8D6sIFmFpAGEaQgGUGssE%3D&reserved=0) - and ready for deployment via Four Winds at Microsoft Technology Centers.  The Financial Services Experience Pack (FSI EP) launch in Microsoft Technology Centers is part of the larger strategy to industry and solution area alignment. The initial experience pack will feature stories in banking, insurance, and capital markets, including:* Microsoft Cloud for Financial Services
* Microsoft Vision for a Data-Driven Bank​ (FSI Dream Demo)
* VeriPark Intelligent Customer Experience​
* SAS Risk Modeling & Decisioning
* Finastra Fusion Global PAYplus​
* Duck Creek
* MSCI Climate Lab

 The experience pack will be available nationally and may be shared internationally via interactive virtual and hybrid customer engagement and immersive experiences.  The curated set of story-telling assets for Financial Services includes:​* Customer case studies ​
* Demos, scripts and supporting collateral ​
* Creative elements - videos, images and props​

 All industry experience packs are deployed in the Customer Engagement Content Catalog but are also intended for use via the Four Winds content management system. Please work with the IES for your center to load Four Winds and the experience packs of your choice to your center’s displays, and ensure content is cached & ready to go.  You can view all available experience packs [here](https://nam06.safelinks.protection.outlook.com/?url=http%3A%2F%2Faka.ms%2Fmtc%2Fep&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661429180%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=%2BOtVSp3t8IlRafYH8AXj6tGEf73%2F%2FkgjF7fNJ2zyW2E%3D&reserved=0), including Manufacturing, Retail, Energy, Automotive, and Healthcare. |
| MTC Experience Packs |
| [MTC Experience Packs](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FCollection-MTC-Experience-Packs.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661429180%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=SuzhBD7O72bbRag8IfBwjXYsv7dR%2FfzhR2%2BWF1Og4wU%3D&reserved=0) are curated sets of compelling story telling assets built to enable Technical Architects to tell industry stories and bring the solutions to life. Each Pack includes customer case studies, demos, and creative elements. Experience Packs have a flexible design to enable virtual, in-person and hybrid delivery from a single laptop or multi kiosk displays in centers.Please share feedback at [aka.ms/mtc/ep/feedback](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Faka.ms%2Fmtc%2Fep%2Ffeedback&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661429180%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=uCJrLPYNnW4mU0UO0tUfUNnOgMQqjkcJls1rNYc%2B4ao%3D&reserved=0)**.** |
|  | A map of the world  Description automatically generated with low confidence | Icon  Description automatically generated |
| [Automotive](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FMTC%2520Automotive%2520Experience%2520Pack.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661429180%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=8qSwHxKIKUXp83jCOniIFNsdU9GQhm4in7QAFHYud3U%3D&reserved=0) | [Energy](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FMTC%2520Energy%2520Experince%2520Pack.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661429180%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=zrTVrH9PvrSiONix3kzC%2BPgc9yKiZzKJyla%2BgOkQNuE%3D&reserved=0)  | [Financial Services](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FMTC%2520Financial%2520Services%2520Industry%2520Experience%2520Pack.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661429180%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=ViVbZ4SMkOuZsPeMAjphlZH8xpmYDD3ykLbYQ%2FTBspw%3D&reserved=0) |
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| Healthcare | [Manufacturing](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FMTC%2520Manufacturing%2520Experience%2520Pack.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661429180%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=oduzxzABDO3unBbz3GIAfELuRywgYm%2FnjxzLKUY04TA%3D&reserved=0) | [Retail](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FMTC%2520Retail%2520Experience%2520Pack.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661429180%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=%2F%2Fd4cUKFE58T62jkMi7tJKODfYn%2FmY7GAu%2FOku6KEYU%3D&reserved=0) |

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| [Virtual Retail Experience Snackable Demos](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FVirtual%2520Retail%2520Experience%2520Snackable%2520Demos.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661429180%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=Iq0I19WdOud3Cr%2BUtC8u%2FPFZ2K5R43erlSrOttsZ5iU%3D&reserved=0)This snackable demo content consists of end-to-end retail journey which is created based on Physical Retail Experience Store founded in MTC Istanbul.Any MTC location can utilize snackable demo content which consists of 9 different interactive scenarios focusing on end-to-end integrated customer journey inline with Retail Priority Scenarios, bringing multiple workloads together and paving the space for Microsoft Cloud for Retail.Content includes demo videos, partner information, detailed script for each solution, and additional demo environments for some solutions.This content can be used in Strategy Briefing and Industry Focused Customer Engagement sessions both virtually and physically. | Content TypeDemoContent Owners Arzu TürkeliMustafa Asiroglu |
| [Microsoft Vision for a Data-Driven Bank](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FMicrosoft%2520Vision%2520for%2520a%2520Data-Driven%2520Bank.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661429180%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=Xu0iWer4BYAPfD6jCktcE%2BF%2FVW5FnlUN1x91jqrjcck%3D&reserved=0)Microsoft provides trusted and integrated technologies to manage financial data at scale. The integration of these powerful capabilities brings disparate data sources together to generate insights for managing risk, improving customer experience, combating financial crime, meeting ESG criteria, and more.Workflows are designed specifically for the financial industry through the application of machine learning and easy to deploy AI tools to deliver efficiency and automation. | Content TypeExperienceContent Owners Daragh MorrisseyChad Gronbach |
| [MS Cloud for Financial Services](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FMS%2520Cloud%2520for%2520Financial%2520Services.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661429180%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=z1cME4a0K%2Fs%2FpskOlav7oltJ5n9HADcFkvtFHXjWSe4%3D&reserved=0)Microsoft Cloud for Financial Services is an end-to-end solution designed for even the most complex control frameworks and regulatory requirements. By integrating existing and new capabilities in Microsoft 365, Azure, Dynamics 365, and Microsoft Power Platform, Microsoft Cloud for Financial Services unlocks unprecedented value. A robust partner ecosystem extends the value of the platform with additional solutions to address the most urgent and constantly evolving challenges the financial services industry is facing today. | Content TypeExperienceContent Owners Chad Gronbach |
| [SAS Risk Modeling and Decisioning​](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2Fcecontent%2FSitePages%2FSAS%2520Risk%2520Modeling%2520and%2520Decisioning%25E2%2580%258B.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661429180%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=RjXghrxwIaktBd3RIIX%2BKV82Uz17oF95sIYxqdDtebo%3D&reserved=0)The SAS solution combines the data management, model development, deployment and monitoring capabilities of SAS Risk Modeling with the intuitive decision-process design and rule-set management capabilities of SAS Intelligent Decisioning. By using the SAS solution in the Microsoft Azure, financial institutions can manage risk across the organization to enhance the customer experience and improve operational performance, while simultaneously capitalizing on the lower cost, flexibility and faster data analysis gained. | Content TypeExperienceContent Owners Chad Gronbach |
| [MSCI Climate Lab](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FMSCI%2520Climate%2520Lab.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661479154%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=fsBOtde8k6CHLPuWtZEZUORwtOLUY%2B4M3%2Bx9xyJVf%2Fk%3D&reserved=0)MSCI Climate Lab provides a set of tools and dashboards that provide enhanced visualization capabilities to explore the breadth and depth of MSCI ESG Research’s climate data and scenario analysis. Using the platform built on Microsoft Azure, companies and investors can examine climate transition and physical risk, emissions, scenarios, and net-zero targets data for over 10,000 companies globally. | Content TypeExperienceContent Owners Chad Gronbach |
| [Finastra Fusion Global PAYplus](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FFinastra%2520Fusion%2520Global%25C2%25A0PAYplus.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661479154%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=mnhffIONJi4JzkmyCxpF69SQiS3%2BzMLKL4UUcvExbOI%3D&reserved=0)Finastra and Microsoft partner to deliver secure, flexible and cost-effective financial services cloud solutions. The Fusion Global PAYplus payments solution deployed on Microsoft Azure provides the broadest and deepest suite of Domestic and Cross-Border payment services, delivered on an Open Platform for innovation and transformation. Fusion Global PAYplus helps financial institutions of every size manage all payment types, both within and across national borders. | Content TypeExperienceContent Owners Chad Gronbach |
| [Duck Creek](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FDuck%2520Creek.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661479154%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=Iu6aSQMWqs7RT1ch5e065CyItxE%2B5V39cp3g9kCiUs4%3D&reserved=0)Duck Creek Technologies is a leading provider of core system solutions to the P&C and general insurance industry. By accessing Duck Creek OnDemand, the company’s enterprise software as a service solution, insurance carriers are able to navigate uncertainty and capture market opportunities faster than their competitors. Duck Creek’s functionally-rich solutions are available on a standalone basis or as a full suite, and all are available via Duck Creek OnDemand.                             | Content TypeExperienceContent Owners Paul SummersAlex Shteynberg |
| [Microsoft Cloud for Healthcare EXP Demo](https://nam06.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmicrosoft.sharepoint.com%2Fteams%2FCEContent%2FSitePages%2FMicrosoft%2520Cloud%2520for%2520Healthcare%2520EXP%2520Demo.aspx&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661479154%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=qIzUhcEBpdJ9kXK3PvzK8Sy5vKbFyxKveohdswT92sY%3D&reserved=0)EXP's Foster Memorial Health System is a (fictional) international health system comprised of 50 hospitals, clinics and urgent care facilities around the world. Each hospital in the health system has its own staff but everything is in a single global tenant that rolls up to the worldwide CEO of the Foster Memorial Health System. The entire health system is run on the Microsoft Cloud for Healthcare. | Content TypeDemoContent Owners Charles Drayton |

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| CET Content CatalogExplore the catalog to help you work through customer engagements, prepare for customer conversations or submit your own content.[**EXPLORE THE CATALOG  >**](https://nam06.safelinks.protection.outlook.com/?url=http%3A%2F%2Faka.ms%2Fcetcontent&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661479154%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=e%2BebOtxjvkTWAdM3EEOFwdiy4yhreKXbl6Pra2mMCWg%3D&reserved=0)[**SUBMIT NEW CONTENT >**](https://nam06.safelinks.protection.outlook.com/?url=http%3A%2F%2Faka.ms%2Fcetintake&data=04%7C01%7Cv-scwil%40microsoft.com%7C8650c45af5ea49cc823008d9e745d423%7C72f988bf86f141af91ab2d7cd011db47%7C1%7C0%7C637795109661479154%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=gB3SrUm33gvt0dCj32%2Bx%2BYMFaNVOQN9OkA1tIz29b9A%3D&reserved=0) |

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| This communication is Microsoft confidential  |

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